



GREENBRILLIANCE PHOTOVOLTAIC PANELS

Limited Warranty

Limited Warranty: Materials or Workmanship

GreenBrilliance warrants the modules to be free from defects in materials or workmanship under normal application, installation, use, and service conditions. The panels must be installed according to the latest Safety, Installation and Operation Manual provided by GreenBrilliance otherwise this warranty will be void. If the product fails to conform to this warranty, then, for a period ending 10 years from date of sale to the original consumer purchaser, GreenBrilliance will, at its option, either repair or replace the product or refund the purchase price. The repair, replacement, or refund remedy shall be the sole and exclusive remedy provided under this warranty.

Limited Warranty: Power Output

GreenBrilliance warrants for a period of ten (10) years from the date of sale to the original consumer purchaser that the power rating at Standard Test Conditions will remain at 90% or greater of GreenBrilliance's Minimum Specified Power Rating. GreenBrilliance further warrants for a period of twenty-five (25) years from the date of sale to the original consumer purchaser that the power rating at Standard Test Conditions will remain at 80% or greater of GreenBrilliance's Minimum Specified Power Rating.

GreenBrilliance will, at its option, repair or replace the product, refund the purchase price, or provide the purchaser with additional modules to make up lost power, provided that such degradation is determined to be due to defects in materials or workmanship under normal installation, application, and use. The panels must be installed according to the latest Safety, Installation and Operation Manual provided by GreenBrilliance otherwise this warranty will be void. The relevant Minimum Specified Power Rating is defined in GreenBrilliance's product data sheet at the time of shipment. Standard Test Conditions are irradiance of 1000 W/m², 25° C cell temperature, and AM 1.5 light spectrum.

Limitations and Conditions

The remedy set forth in these limited warranties shall be the sole and exclusive remedy provided under the extended term warranty, unless otherwise agreed by GreenBrilliance in writing. In Germany, these limited warranties are neither a "guarantee of the quality" of the module pursuant to §443 BGB (German Civil Code) nor are they an "acceptance of a guarantee" pursuant to §276 BGB.

The limited warranties set forth herein do not apply to any panel which in GreenBrilliance's sole judgment has been subjected to misuse, neglect, or accident; has been damaged through abuse, alteration, improper installation or application, or negligence in use, storage, transportation, or handling; has not been installed according to the latest Safety, Installation and Operation Manual provided by GreenBrilliance or has in any way been tampered with or repaired by anyone other than GreenBrilliance or its authorized agent.

The limited warranties do not cover costs associated with module installation, removal, testing, packaging, transportation, or reinstallation; other costs associated with obtaining warranty service; or costs, lost revenues, or lost profits associated with the performance or nonperformance of defective modules.

Any modules repaired or replaced by GreenBrilliance under a warranty claim shall be covered by the same warranties and original term as the first product purchased under said claim. The term shall not be prolonged or reset from the date of sale to the original consumer purchaser. Any replaced parts or products become the property of GreenBrilliance.

These limited warranties apply only to the first end-user purchaser of the modules or to any subsequent owners of the original building or site where the modules were first installed. The limited warranties set forth herein are expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use, or application and all other obligations or liabilities on the part of GreenBrilliance, unless such other warranties, obligations, or liabilities are expressly agreed to in writing signed and approved by GreenBrilliance.

GreenBrilliance shall have no responsibility or liability whatsoever for damage or injury to persons or property, or for other loss or injury resulting from any cause whatsoever arising out of or related to the product, including, without limitation, any defects in the module, or from use or installation. Under no circumstances shall GreenBrilliance be liable for incidental, consequential, or special damages, howsoever caused.

GreenBrilliance's aggregate liability, if any, in damages or otherwise, shall not exceed the payment, if any, received by seller for the unit of product or service furnished or to be furnished, as the case may be, which is the subject of claim or dispute. Some jurisdictions do not allow limitations on implied warranties or the exclusion or limitation of damages, so the above limitations or exclusions may not apply to you.

If a part, provision, or clause of terms and conditions of sale, or the application thereof to any person or circumstance is held invalid, void, or unenforceable, such holding shall not affect and leave all other parts, provisions, clauses, or applications of terms and conditions remaining, and to this end the terms and conditions shall be treated as severable.

This warranty gives you specific legal rights; and you may also have other rights that vary from state to state and country to country. Neither party shall be in any way responsible or liable to the other party, or to any third party, arising out of nonperformance or delay in performance of the terms and conditions of sale due to acts of God, war, riot, strikes, unavailability of suitable and sufficient labor, and any unforeseen event beyond its control, including, without limitations, any technological or physical event or condition which is not reasonably known or understood at the time of sale. Any claim or dispute regarding these warranties shall be governed by and construed in accordance with the laws of the State of Virginia.

Obtaining Warranty Performance

If you feel you have a claim covered by warranty, you must promptly notify the dealer who sold you the module of the claim. The dealer will give advice handling the claim. If further assistance is required, write GreenBrilliance for instructions.

The customer must submit a written claim, including adequate documentation of module purchase, serial number, and product failure. GreenBrilliance will determine in its sole judgment the adequacy of such claim. GreenBrilliance may require that product subject to a claim be returned to the factory, at the customer's expense. If product is determined to be defective and is replaced but is not returned to GreenBrilliance, then the customer must submit adequate evidence that such product has been destroyed or recycled.

Note: This document may be provided in multiple languages. If there is a conflict among versions, the English language version dominates.



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